



## INTERNATIONAL BUSINESS CERTIFICATION Policies and Commitment

**INTERNATIONAL BUSINESS CERTIFICATION** is committed to providing its services certification, Verification and validation, independent and impartial to all its clients in a manner that is most competitive and adds value to its clients to the ultimate customer's satisfaction. All information obtained while conducting our activities is confidential.

**INTERNATIONAL BUSINESS CERTIFICATION.** It aims to promote and encourage environmental and social awareness and responsibility, and assist in continuous improvement in many basic industries, commerce, the public sphere, and environmental conservation.

In **INTERNATIONAL BUSINESS CERTIFICATION**, we understand the importance of impartiality in carrying out all our activities, manage conflict of interest, ensuring the objectivity of our activities, and ensuring that employees work in non-discriminatory circumstances.

**INTERNATIONAL BUSINESS CERTIFICATION** provides its **certification activity** complying with the international standard ISO/ IEC 17021:2015 - Conformity assessment -- Requirements for bodies providing audit and certification of management systems and ISO/TS 22003:2013 Food safety management systems - Requirements for bodies providing audit and certification of food safety management systems.

**INTERNATIONAL BUSINESS CERTIFICATION** provides its **Verification/Validation activity** complying with the international standard ISO/ IEC 17029:2019 - Conformity assessment.

**INTERNATIONAL BUSINESS CERTIFICATION** declares compliance with the code of conduct for all its sections without any exclusion.

**INTERNATIONAL BUSINESS CERTIFICATION** makes sure of the competence of its staff and only deploy who demonstrate, at a minimum, the relevant knowledge and skills.

**INTERNATIONAL BUSINESS CERTIFICATION** assures the continuous monitoring and supervision of their Personnel activities to ensure that the work is accomplished in the proper way and have reached an adequate result.

In line with the mission and vision of the lab, **INTERNATIONAL BUSINESS CERTIFICATION** is committed to:

- Perform our services that meet customers' needs as well as comply with the international standards;
- Good professional practice;
- Comply with the international standards as well as all applicable statutory and legal requirements.

We wish to achieve our aims and recognize that effective management of our staff will protect our people and the environment in which we work. It is a fundamental and integral part of our business strategy.

We will achieve this by:

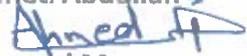




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- Offering a certification service that is fair, impartial, and objective to all who wish to avail themselves of our service, provided that the application is within the **INTERNATIONAL BUSINESS CERTIFICATION** scope.
- As per the INTERNATIONAL BUSINESS CERTIFICATION General policy for certification decision, there is no delegation for decision outside FIRST PLUS
- Practice clear principles for certification through the work of competent staff,
- Provide and ensure a safe working environment and conditions, coupled with training that will provide our employees with the knowledge and information necessary to safely carry out their assigned duties,
- Protecting the health and safety of our employees, customers, and third parties,
- Taking care of the work and performing an evaluation of our staff
- Continuously inform and train our staff to offer a continuously improving service,
- Developing an open exchange of information with organizations about the service that we offer,
- Communicating this policy to our staff, customers, and interested parties.



Ahmed Abdullah  
  
General Manager

10/01-2025